

	PETROSPAN ENGINEERING SOLUTIONS LLC-FZ QUALITY MANAGEMENT SYSTEM	Doc No. PES-QMS-ANX-01	
		Issue No.	01
	(ISO 9001:2015)	Rev. No.	0
	QUALITY POLICY	Issue Date	01.11.25

It is the policy of **PETROSPAN ENGINEERING SOLUTIONS LLC-FZ** to maintain a quality system designed to meet the requirements of ISO 9001:2015 in pursuit of its primary objectives, purpose, and context.

PETROSPAN ENGINEERING SOLUTIONS LLC-FZ committed to:

- Provide satisfaction to all our customers, stakeholders, and interested parties whenever possible, meeting and exceeding their expectations.
- Comply with all legal requirements, codes of practice, and other obligations applicable to our activities.
- Appropriate to the purpose and context of the organization and supports its strategic direction.
- Provide the necessary resources, including equipment, trained and competent staff, and other requirements to enable these objectives to be met.
- Ensure all employees are made aware of their individual obligations concerning this quality policy.
- Maintain a quality management system that achieves these objectives and seeks continual improvement in the effectiveness and performance of our management system, based on a risk-based approach.
- Establish a framework for setting, monitoring, reviewing, and achieving objectives, programs, and targets.
- Ensure customer service is a critical part of the quality process. To fulfill this, all employees receive training to enhance their awareness and understanding of quality and its impact on customer service.
- Commitment to satisfy applicable requirements.
- Commit to continuous improvement by regularly reviewing the quality system through internal and external audits conducted by **Top Management**, ensuring its suitability and relevance for our business.

Quality policy will be available, communicated, understood, applied and maintained as documented information. Also, should be available to relevant interested parties.

Pinaki Banerjee

